



Local Forums Notes

21 October 2015, Prospect Hall Woodford Community Centre

At Local Forums the Question Time section is approximately one and a half hours and is designed to allow a discussion of the topics raised by members of the public. The questions have been ordered by theme and do not represent the order the questions were asked at the meeting. The notes present a summary of the key topics covered at the meeting. To hear the full discussions please join us at a future Local Forum.

	Question	Answer
1	<p>The traffic along Prospect Road is very bad. It is made worse by people using it as a rat run to avoid the traffic lights on Snakes Lane East.</p> <p>Prospect Road is also very congested because it is used by commuters to park before using Woodford Tube Station.</p> <p>It is a very difficult situation and the Council has been told many times to resolve it but nothing has been done. What will you do about this?</p>	<p>The panel agreed that the roads in the locality suffer greatly from congestion, particularly as the roads are very narrow.</p> <p>The traffic conditions of these roads have been looked at several times over a number of years and we have consulted on 20 mph speed limit zone, Speed cushions in Prospect Road and West Grove, One-way system in Prospect Road and West Grove Closure by full/part time gate or point 'No Entry' in Prospect Road and waiting restrictions at the junctions.</p> <p>In 2010 Council did undertake significant consultation in the local area. The results of the consultation were not definitive enough to take action – different residents</p>

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	Question	Answer
	<p>Many roads around Snakes Lane East have a major problem with rat running, including Glastonbury Road. What is council doing about this?</p> <hr/> <p>Danbury way and other local roads are used as rat runs – it is very dangerous.</p>	<p>wanted different things. The residents wanted something done but not speed cushions, any form of closure or any waiting restrictions.</p> <p>The totals indicated overall support for a one-way system but the results showed that in the two roads directly affected by the proposal , Prospect Road residents supported the idea but West Grove residents did not. On this basis there was not a clear mandate to take the one-way proposal forward.</p> <p>The clear outcome of the consultation was that a 20mph zone was introduced in March/April 2011. We believe that there are further calls for additional measures, claiming the recent traffic calming scheme in Hillside Avenue has displaced traffic to these roads.</p> <p>We will be carrying speed /volumetric counts and accident studies to see if any further work would be warranted.</p> <p>The Ward Councillor requested that the questioner contact him directly to discuss the issue of rat running along Glastonbury Road in more detail.</p>
2	<p>Why was Pay and Display put in Snakes Lane East without analysing the impact on side streets? It has caused huge problems.</p>	<p>Businesses in Snakes Lane East felt they had problems with lack of churn due to the road being used for commuter parking. There was a potential problem with displacement but we couldn't assess the extent of the problem without first trialling the scheme.</p> <p>The scheme is due to be reviewed and accordingly we will analyse the problems</p>

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		<p>and make adjustments where possible.</p> <p>Additionally, there was a petition to introduce Permit parking on Prospect Road but this option was not taken up by residents (see question 1).</p>
3	<p>Cars drive very dangerously along Snakes Lane East and there have been 3 recent accidents. There is a primary school in the area, accidents happen from 9am-2pm and then 7-9pm.</p>	<p>Parking on Snakes Lane East has been widened to cater for parents dropping off their children.</p> <p>Drivers have got to take responsibility as well. Council cannot have speed cameras at every junction, we are restricted in where we can recommend that cameras are placed.</p> <p>The Ward Councillor requested that the questioner contact him directly to discuss this issue in more detail.</p>
4	<p>I am very pleased that Pay and Display has been installed on Snakes Lane East as now I am able to park comfortably and do my shopping.</p> <p>However, it took a very long time for you to do this.</p>	<p>The panel apologised for how long this has taken forward and reflected on the process undertaken to make it happen.</p>

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5	As a parent of a child attending Oakdale Primary School, I don't think the permit scheme has worked at all. I have been ticketed 3 times when I park outside Oakdale dropping my kids off. We as parents want to stop feeling victimised and want to know how the system can be made easier.	<p>There are significant problems with parking around schools. The main problem is that many parents have complete disregard for zig-zags outside schools and break the rules indiscriminately. Our first priority is to keep the roads around schools as safe as possible and this means standing up to the problem.</p> <p>Numerous complaints from local residents have been raised about the parking issues as well as parents with the same views as the questioner. The Ward Councillor requested that the questioner contact her directly to discuss the issue in more detail with a view to brokering a meeting with the school.</p>
6	Given the outcomes of a previous petition and the very local environment, the Council is requested that any Officer proposal to implement a Pay and Display scheme on Manford Way in Hainault is not taken forward.	<p>It would defeat the object of a public consultation to make any promises at this stage. All views will be considered in the comprehensive consultation that is being undertaken.</p> <p>With regards to the free 20 or 30 minute free parking offered across the Borough, this has proved very popular, particularly with businesses, for example in Seven Kings. Controlled parking prevents people from parking all day and increases the ability of people to park and use shops.</p>
7	People don't know they have 30 mins free parking on Snakes Lane East. Even if you know about it, it is unclear that a ticket is needed to demonstrate the length of time you have been there. This is very unfair and better signage must be displayed.	It is made very clear on the ticket machine that a ticket is required for free parking. However, we do accept that the road signage can be improved and on this basis the Highways Team will install extra temporary signage in the near future.

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8	<p>I live on a road that cars park on the pavement and block the road entirely. Can't yellow lines be installed?</p>	<p>We can't just lay down yellow lines, there is a very detailed and comprehensive assessment process to follow, followed by consultation.</p>
9	<p>As there is lots of free parking available in Wanstead, can the 1 hour parking restrictions (yellow lines) be turned into a resident permit scheme?</p> <p>Also free spaces on Wanstead High Street should be controlled and limited to 30 minutes maximum. This would encourage a high turnover, better for local business, and would also encourage more use of Grove Road and Wanstead Library car parks.</p> <p>A 'park on return' scheme is a lot more favourable than Pay and Display.</p>	<p>Views will be noted and will be included as part of the consultation.</p> <p>Take part in the consultation here.</p>
10	<p>As someone who works from home I need to park my car close by to ensure I can visit clients.</p> <p>It is important to know how much resident parking permits cost before we can agree to having a permit scheme. The Council needs to take responsibility for this.</p>	<p>Fees for permit parking are set out below. More details on parking permits can be found here.</p> <p><u>First permit issued:</u> 6 month permit - £22.50 12 month permit - £45.00</p>

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	Question	Answer
		<p><u>Second permit issued:</u> 6 month permit - £41.00 12 month permit - £82.00</p> <p><u>All subsequent permits:</u> 6 month permit - £54.00 12 month permit - £108.00</p>
11	Special character, narrow roads. Can the characteristic be recognised. Can the permits be cheaper for these people?	This is something we can consider as part of the consultation.

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12	<p>It is unfair that there is no Pay and Display parking on Wanstead High Street and Manford Way while there is in Barkingside and other parts of the Borough. What will you do about this?</p>	<p>The Strategy will ensure we have means to fairly consider parking schemes to ensure there is more consistency and fairness for those who want to park to use the shops. We are also committed to ensuring that we consider local circumstances in all future decisions.</p>
13	<p>There are single yellow lines in front of Woodford Methodist church, Derby Road.</p> <p>We have been told there is a proposals for 3 bays for 30min free parking near the front of the church. This means parking will be made difficult if there is a wedding or a funeral.</p>	<p>When considering parking issues it is It is impossible to be able to provide solutions that are suitable for everybody.</p> <p>However, we have a policy to provide 2 hours free parking where possible when there is a funeral. Please email highways.parkingmanagement@redbridge.gov.uk for further details.</p>

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14	The car park on Charteris road, Woodford green, has a time restriction in place before 9am. Why is this and why did I get a ticket?	<p>The restriction is put in place in certain car parks to deter all day commuter parking. This frees up the parking spaces for those that want to shop at local businesses, helping both residents and local trade.</p> <p>A penalty charge notice was issued because this restriction was not complied with.</p>
15	The parking provision around the community centre is very poor. The parking promised has not been followed up.	<p>Colleagues from Planning and Highways work closely. Officers from Highways are consulted on individual planning schemes.</p> <p>The company that owns the site have negated suggestions made by the Council on parking at the community centre. We have no right to overrule their decision.</p> <p>However, there is a range of actions we can take if people aren't complying with specific planning requirements. This ranges from letters of advice to legal action. We are happy to undertake further investigation of this if required. Please contact paul.walker@redbridge.gov.uk to take this forward.</p>



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16	Lots of commuters use roads near Grange Hill station. Can the existing resident permit parking scheme be extended to cover a small row of cottages where I live.	It is a split road, half Redbridge and half Epping Forest. The Ward Councillor requested that the questioner contact him directly to discuss this issue in more detail.
17	Can residents receive clear information and images that set out the pros and cons of traffic calming measures in order to assist group discussion between residents?	The questioner was invited to contact the Leader of the Council who will instruct Officers to provide the information as requested.